



Privacy Policy

This privacy policy has been compiled by Escaped Pty Ltd, hereafter known as EscapeXperience.

Thank you for visiting our web site

This privacy policy tells you how we use personal information collected at this site. Please read this privacy policy before using the site or submitting any personal information. By using the site, you are accepting the practices described in this privacy policy. These practices may be changed, but any changes will be posted and changes will only apply to activities and information on a going forward, not retroactive basis. You are encouraged to review the privacy policy whenever you visit the site to make sure that you understand how any personal information you provide will be used.

Note: The privacy practices set forth in this privacy policy are for EscapeXperience only.

Collection of Information

What personal information do we collect from people that visit our website?

We do collect personally identifiable information, like names, email addresses, phone numbers etc., when voluntarily submitted by our visitors. This information is only used to fulfill your specific request, unless you give us permission to use it in another manner.

When do we collect information?

We collect information from you when you are making a booking on our site.

How do we use your information?

We may use the information we collect from you when you are making a booking in the following ways:

- To quickly process your transaction
- To allow us to better service you in responding to your requests
- To send periodic emails regarding your order or occasionally other products and services.
- To improve our website in order to better serve you;
- To administer a contest, promotion, survey or other site feature;

Commitment to Data Security



Your personally identifiable information is kept secure behind Secure Networks. Only authorized employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. All emails and newsletters from this site allow you to opt out of further mailings.

All bookings are managed by Redzy online booking system www.rezdy.com.au and the payments are processed through eWay Secure payment system www.eWay.com.au therefore no information is stored or processed on our servers. While all sensitive/credit information you supply is encrypted by the latest cutting-edge consumer protections technologies, before disclosing your personal information on any of these websites, we advise you to examine the terms and conditions of using these Web sites and their privacy

Cookie/Tracking Technology

The Site may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Site, and understanding how visitors use the Site. Cookies can also help customize the Site for visitors. Personal information cannot be collected via cookies and other tracking technology, however, if you have previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information will not be shared with third parties without your permission.

Distribution of Information

We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes.

We collect your email address in order to:

- Send you information, respond to inquiries, and/or other requests or questions.
- Process your bookings and to send information and updates pertaining to your bookings.

If at any time you would like to unsubscribe from receiving future emails, you can



Email us at admin@escapeXperience.com.au and we will promptly remove you from ALL correspondence.

Privacy Contact Information

If you have any questions, concerns, or comments about our privacy policy please contact us using the information below:

By e-mail: admin@escapeXperience.com.au

By Phone: +61 417 892 088

We reserve the right to make changes to this policy. Any changes to this policy will be posted.